

# Organisations and Social Responsibility



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## *This Session will cover:*

- The concept of social responsibility
- CSR at clevercherry
- Interview with UK university student
- Benefits of SR on the organisation
- How SR is done in the UK
- Discussing your university's social responsibility



# How would you describe 'social responsibility'?

This Session will cover:

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- Benefits of SR on the organisation
- How SR is done in the UK
- Discussing your university's social responsibility

"A company person or organisation that, during the course of its business, develops links with the society it operates in or outside it alone"



**In the Limelight**  
Social networking sites such as Facebook and Twitter are one of the reasons social responsibility has been brought into the limelight, as it provides a new opportunity for individuals to publicly voice feedback, praise and criticism



Social responsibility =  
Creating positive change in the community



"A company, person or organisation that, during the course of it's business dealings, works with the benefit of society as a whole in mind"

# Social responsibility = Creating positive change in the community



Supporting the needs of the  
community through:

Expertise

+

Shared resources

=

Identifying key community issues



Making the  
environmental  
surroundings clean  
and safe

- Set ambitious goals
- Foster policies, programs and services that address community needs



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Why has the idea of social  
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Why has the idea of social responsibility gained momentum in recent years?



Does your organization use social media to engage with students and respond to their questions or concerns?

Benefits of Social Responsibility  
Total (2009) 100% to 100%  
Benefits to organizations that  
include financial performance,  
reputation, access to capital and  
other staff members.  
University of California, Berkeley  
Global 2000



*Does your organisation use social media to engage with students and respond to their questions or concerns?*

## *Benefits of Social Responsibility*

Topal (2009) lists 10 potential benefits for organisations that embrace social responsibility, including enhanced image and reputation, access to capital and better staff retention;

<http://www.socialresponsibility.biz/discuss2.pdf>

*Increased profit*

*Better access to capital*

*Long-term reduction in operating costs/  
increased efficiency*

*Reduced risk of negative PR*

*Increased ability to stay competitive and create new opportunities*

*Enhanced brand reputation*

*Increase in productivity and quality*  
<http://www.bsr.org/>

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non-government and  
charitable organisation  
Cure Leukaemia

<http://www.cureleukaemia.co.uk/>



clevercherry founded  
Succeed, an education  
and training provider  
with a specialism in  
supporting and  
training

<http://succeed.ac/>



## Corporate social responsibility at clevercherry

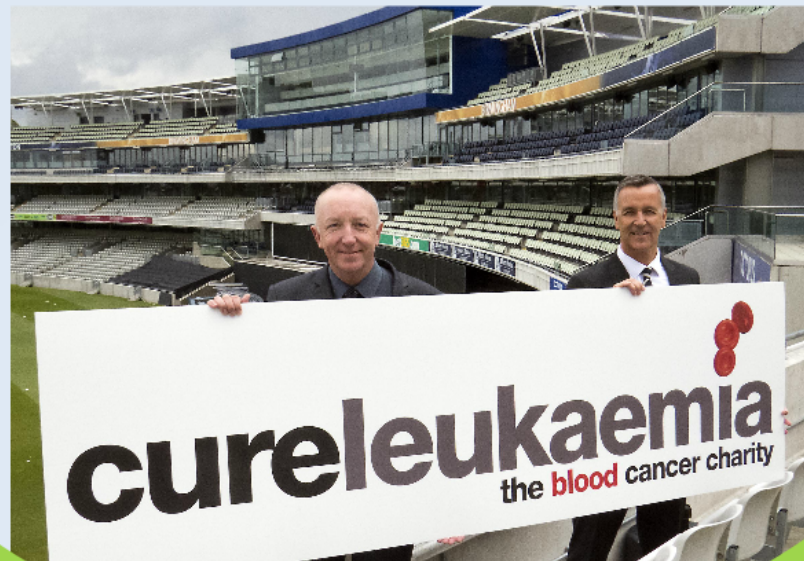
### CSR for Staff

clevercherry are dedicated to looking  
after staff and creating a healthy  
work/life balance:

- Time off for doctors/dentist/  
hospital appointments
- Access to training and  
development opportunities
- Flexible working hours
- Flat management structure and  
open door policy for directors

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Corpor

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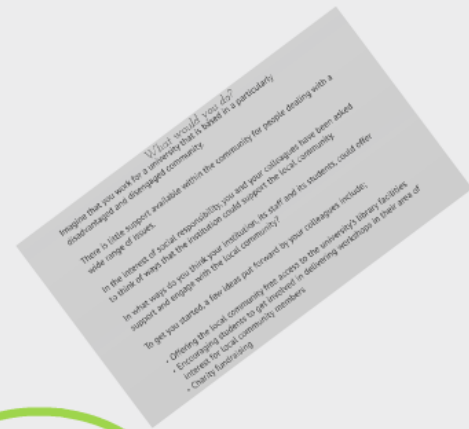


## *CSR for Staff*

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# CSR in Education: What do you think is your university's social responsibility?



# *Social responsibility at universities*

Social responsibility is a broad topic,  
and can include;

- Reducing carbon emissions and environmental impact
- Engaging and empowering staff and students
- Connecting with and supporting the wider community
- Making changes that will have a positive impact on others and the future of the university

# Interview with current MA Student Buckinghamshire University

1. What kind of image does your university project? Does it embrace innovation or is it more sincere to traditional methods?

"It gives the outward projection of being a modernising, innovative university however, there are old-fashioned mind-sets yet still to be overcome"

"In my experiences, universities can act in a morally questionable type of way... They seemed to be more focused on future intake"

"I don't know anything about my university's social responsibility policy"

2. Does your university make you aware of their involvement in social responsibility?

I was told I would have a tutor to help me with my academic writing as I have dyslexia - yet when I asked on two occasions, they said this wasn't something that they could provide"

"They could engage with schools hospitals and old retirement homes in and around the area"

3. In terms of being socially responsible, how do you think your university could best be involved with the community that it is in? (any ideas?)


4. What do you think the university should do to improve its social responsibility?





*1. What kind of image does your university project? Does it embrace innovation or is it more sincere to traditional methods?*



The background features several large, thick green circles and curved lines that overlap and intersect, creating a dynamic, abstract pattern. The main text is centered within one of the larger circles.


"It gives the outward projection of being  
a modernising, innovative university  
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sets yet still to be overcome"

"In my experience  
can act in a more  
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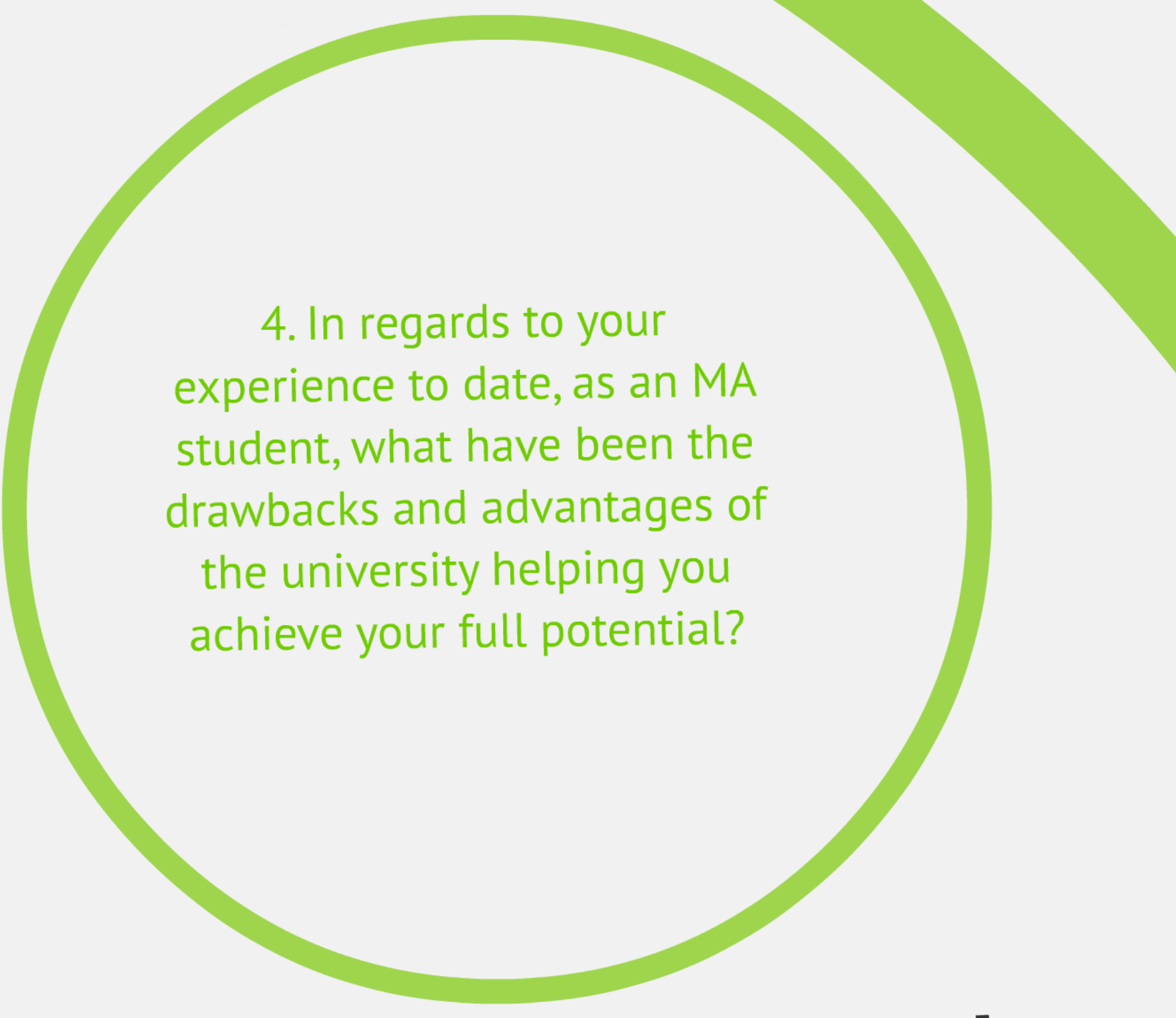
"I don't know anything about  
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responsibility policy"

2. Does your university make you  
aware of their involvement in  
social responsibility?



3. In terms of being socially responsible, in what ways do you think your university should have involvement with the community that could help provoke positive change ?

"They could engage with schools  
hospitals and old retirement  
homes in and around the area"



4. In regards to your experience to date, as an MA student, what have been the drawbacks and advantages of the university helping you achieve your full potential?

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5. It can be argued that universities are mainly interested in breaking even, or even making a profit, rather than the quality of the work that students produce. In regards to your experience to date, what do you think of this statement?



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# *Empowering Students*

Teach students to understand  
themselves, each other, and their  
surroundings

*Create environments  
where students can:*

- Air and solve conflicts
- Discuss controversial topics
- Have a say in what and how they learn
- Ask questions and engage in dialogue
- Give feedback on their experiences
- Move to action as a result of their study

*Make the learning  
environment more  
democratic and participatory*

- Considering how to "occupy the classroom" by infusing democratic principles.
- Think about how to give your students more say in the curriculum and what happens in your classroom.
- How can students be more involved in provoking positive change in the community?

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# How's it done in the UK?

In the UK, annual awards are presented to universities who have made an outstanding effort in various aspects of social responsibility.

## The Green Gown Awards

Taken in 2012, the Green Gown Awards recognise the exceptional individuals who have been instrumental in making a difference to the UK. The awards are presented to the winners of the Green Gown Awards for their contribution to the UK's most prestigious universities.

## Carbon Reduction at the University of Cumbria



## Social Responsibility Initiatives at the University of Cumbria



## The 2012 categories and winners included:

- Carbon Reduction - University of Cumbria
- Continuous Improvement Institutional Change - Manchester Metropolitan University
- Social Responsibility - De Montfort University
- Promoting Positive Behaviour - University of Leeds
- Research and Development - Staffordshire University

## How to think about social responsibility

It is a broad topic, but it is a broad topic, and it is a broad topic.

social responsibility  
universities  
is a broad topic.

# The Green Gown Awards

*"Now in their 9th year, the Green Gown Awards recognise the exceptional sustainability initiatives being undertaken by universities and colleges across the UK. With sustainability moving up the agenda, the Awards have become established as the most prestigious recognition of best practice within the tertiary education sector."*

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Are  
be  
so

- Does your help others hands?
- Is there a carbon foot
- Is there a your unive it?

# *Carbon Reduction at the University of Cumbria*



YouTube



## *What would you do?*

Imagine that you work for a university that is based in a particularly disadvantaged and disengaged community.

There is little support available within the community for people dealing with a wide range of issues.

In the interest of social responsibility, you and your colleagues have been asked to think of ways that the institution could support the local community.

In what ways do you think your institution, its staff and its students, could offer support and engage with the local community?

To get you started, a few ideas put forward by your colleagues include;

- Offering the local community free access to the university's library facilities
- Encouraging students to get involved in delivering workshops in their area of interest for local community members
- Charity fundraising

# *Social Responsibility initiatives at De Montfort University*



## *Areas to think about before becoming socially engaged:*

- Does your university offer a service that could help others if it could easily be put into their hands?
- Is there a way for your university to lower its carbon footprint?
- Is there an organisation that could benefit from your university by joining or getting involved with it?

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# *Discuss Quotes:*

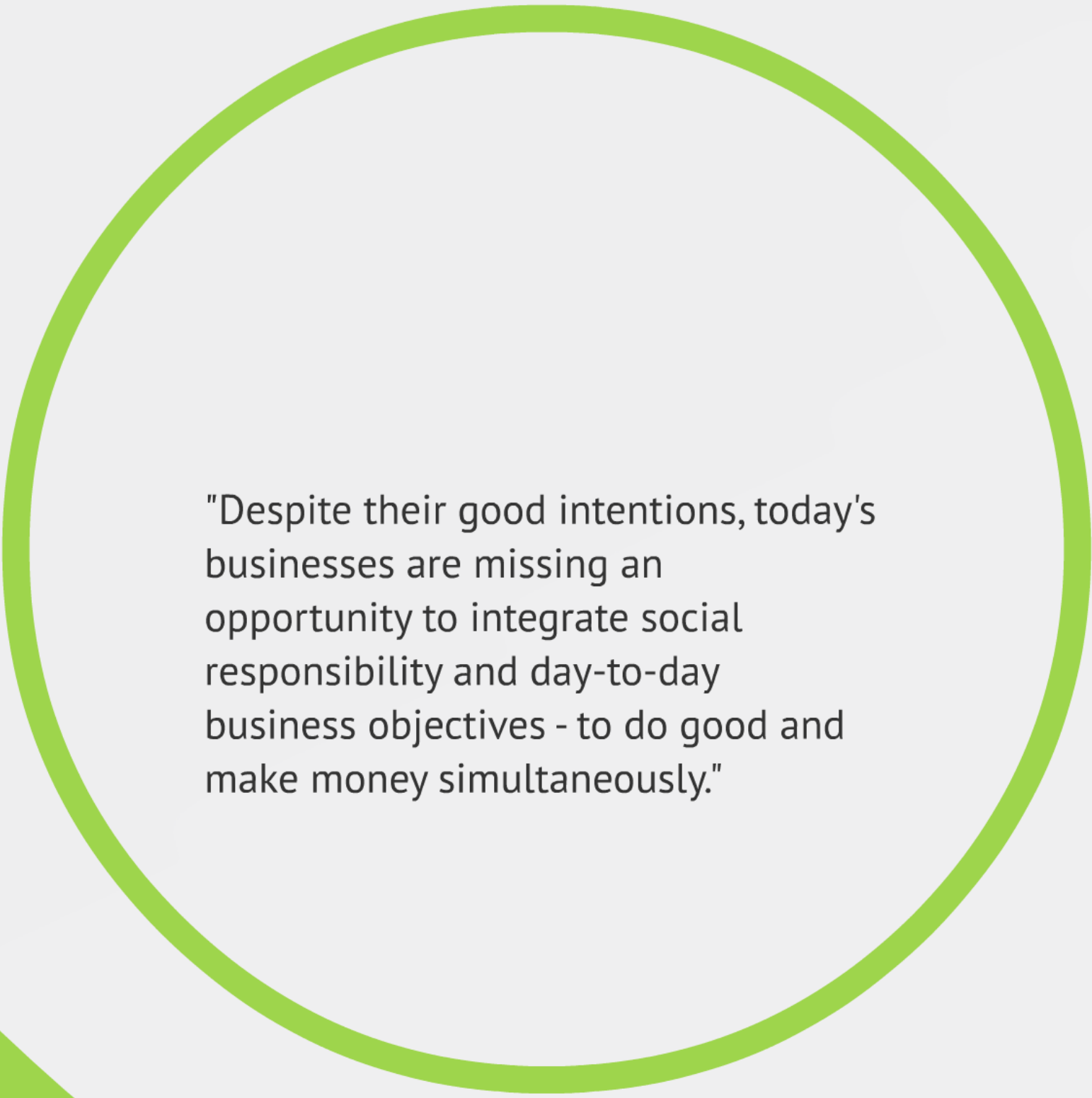
"Despite their good intentions, today's businesses are missing an opportunity to integrate social responsibility and day-to-day business objectives - to do good and make money simultaneously."

"Businesses should be focused on business, and social responsibility should be government responsibility"

Terry Gou (Chairman of Foxconn – Taiwanese multinational Electronics Company)

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"Despite their good intentions, today's businesses are missing an opportunity to integrate social responsibility and day-to-day business objectives - to do good and make money simultaneously."